1. Introduction of Case Study (15 minutes)
* Dan & Lori
* What we know when we start
* Challenges that were readily apparent
1. Importance of Coaching/Choreography – (25 minutes)
* Describe Challenge in the Process
* How to prepare client for the meeting
* How to prepare the team
* Addressing challenges that arise in the room
1. Team Cohesion (25 minutes)
* How to create Trust
* Using Creativity to address roadblocks
* Brief/De-brief
1. Self-Awareness on the Part of the Team (25 minutes)
* Mindfulness
* Triggers
* ROLE PLAY
1. Check-ins with the Client (20 minutes)
* Timing of the check-in
* Sharing
* Triggers on behalf of the client
1. Pacing the Process (20 minutes)
* Differences between the client’s paces
* Patience
1. Meeting Clients Where They Are (20 minutes)
* Don’t expect perfection
* Roll with It!
1. Successful Completion Doesn’t Always Feel Great (20 minutes)

Fish Bowl Discussions, Role Plays and Brainstorming used throughout the presentation